connective

In the fall of 2021, Connective started convening nonprofit social service providers, disaster recovery agencies, and community based-organizations to design a local community disaster recovery framework. This framework intends to inform a coordinated philanthropic and local nonprofit strategy for disaster response and recovery activities, and the planning of the preparedness initiatives we need to take before we can effectively respond during the next intense climate event.

This effort is an attempt to get our collective knowledge on paper to enable action!

The current draft content is based on social service providers and disaster recovery organizations convenings and work experience over the last four years and our ongoing discussions. We hope to continue to refine this content with them and other community members moving forward.

Why do we need a community disaster recovery framework?

- We believe that recovery <u>SHOULD</u> be accessible, equitable and coordinated.

- Through collective collaboration of local actors, we <u>CAN</u> better meet the needs of the community when a disaster or crisis hits.

- Our community <u>KNOWS</u> how to do recovery better. Collectively, we hold the expertise and experience, hardened by many disasters, to articulate a strategy for disaster response and preparedness before we respond to the next major disruption.

A local Community Disaster Recovery Framework should: be equity focused and human-centered, prioritize resilience over restoration, qualitative & quantitative data-driven, and be system oriented.

Disaster

Response

Short Term Recovery

Intermediate Term Recovery

Long Term Recovery

preparedness infrastructure

*Image inspired by HRRC TX A&M mitigation arrow.

RESPONSE	SHORTTERM RECOVERY	INTERMEDIATE-TERM RECOVERY	LONGTERM RECOVERY/PRECOVERY

Social Services

A — Needs & Damage Assessments

Coordinated Surveying

(Needs and Damage Assessments)

B — Coordinated Rapid Response

Disaster Assistance Navigation & DCW:
- *Insurance & Appeals*
- *Federal Aid Apps & Appeals (FEMA, SBA)*
- *Other public benefits*
- *Intake and triage to social services*

C — Emergency Basic Needs & Emergency CASH Assistance

D — Muck & Gut/ Tarping/ Clean Up

F — Coordinated Social Services Supports (Warm Referrals & Light Touch CM)

Nonprofit & Public Benefits Assistance Navigation

Legal Aid Services

Behavioral/Mental Health Care

G — Coordinated Specialized Disaster Case Management (DCM)

Populations will be prioritized for specialized disaster case management on a disaster-by-disaster basis, depending on type of impact or extent of the impact .

H — Direct Financial & Rent Assistance

If Homeowner, with damages and inadequate insurance, or with deferred maintenance

I — Home Repair Assistance Program

I — Complex Home Repair Assistance Fund

I — Home Repair Reimbursement Program

Housing

If Renter, at risk of eviction, in transition, or living in unsafe/unhabitable conditions

If Renter, with unaddressed damages

J — Housing Counseling

H — Rental & Financial Assistance (rent, utilities, deposit, relocation)

F — Legal Aid

I — Small Landlord Home Repair Program

If Immediately Displaced and/or High Risk

E — Emergency/Temporary Shelter

If Beyond Repair, Housing Unstable, Displaced, or at High Flood Risk

J — Housing Counseling

F — Rent/Financial Assistance

K — Temporary Housing Assistance

L — Reconstruction & Long term Housing Programs

PRECOVERY/MITIGATION

Preparedness "Pre-recovery" Infrastructure

M — Capacity Building & Sustaining

- Grants and Technical Assistance to Ecosystem Nonprofits
- Labor and Knowledge Retention

N — Public Communications & Community Engagement

- Community Advocates Support: Door to Door Canvassing, Application Assistance, Drive through Events, Community Webinars or Meetings
- Communication Infrastructure: (multilingual) Mass Texting, Peer-to-Peer Texting, Phone Banking, Hotlines
- Public Broadcasting & Mass Media: Social Media, Radio, Television, Newspapers

O — Stakeholder Coordination

- Landlords Repository
- Resource Coordination

P — Continuous System Improvements

- Technology Systems for Applications and Distribution of Assistance [intake, review, triage b2b, status checker]
- Quantitative Data Tools, Collection & Analysis [Surveys, Monitoring KPIs, Dashboards]
- Qualitative Data Tools & Analysis [Human Centered Design Feedback Loops – Interviews, Focus Groups, Storytelling]